Case Illustration on Users Violating the "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" Mechanism

3rd Month
User has exceeded "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" for 1st month and 2nd month consecutively, Rehabus will issue reminder notification to concerned user in 3rd month, in order to alert user not to exceed "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" for 4 months consecutively to adjusting the scheduling priority on relevant user to the lowest level (except for "medial appointment" trip purpose).

1st Month to 4th Month
If the user is still exceeding "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" for 4 months consecutively after receiving Rehabus' reminder notification in 3rd month, Rehabus will issue another reminder notification to relevant user in 5th month, in order to inform the relevant user that the scheduling priority of following 3 entire months will be adjusted to the lowest level (except for "medical appointment" trip purpose).

Situation 1

6th Month to 8th Month
User has not exceeded "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" for 3 entire months consecutively.

9th Month
The scheduling priority will be resumed to normal level for user after the issue of notification

Situation 2

6th Month
User is still exceeding "Maximum Number of Bookings Failing to Meet the Required Number of Passengers"

7th Month to 9th Month
User has not exceeded "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" for 3 full months consecutively after 7th month

10th Month
The scheduling priority will be resumed to normal level for user after the issue of notification

Situation 3

7th Month
User has not exceeded "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" in 6th month, but has exceeded in 7th month

8th Month to 10th Month
User has not exceeded "Maximum Number of Bookings Failing to Meet the Required Number of Passengers" for 3 full months consecutively after 8th month

11th Month
The scheduling priority will be resumed to normal level for user after the issue of notification