乘客守則 Notes to Passengers

Ref.: ETS/MEMO/2026_012

按易達旅運所訂之乘客守則，乘搭易達巴士乘客，必須注意以下事項：According to the Notes to Passengers of Easy-Access Travel & Transport, passengers should observe the following rules whenever on board:

1. **請保持車廂清潔，在車廂內請勿飲食。**Please do not eat or drink on board in order to keep the bus compartment clean.
2. **請為他人設想：車廂內嚴禁吸煙。**Please be considerate to fellow passengers – do not smoke in the bus compartment.
3. **不可攜帶動物及禽鳥上車，導盲犬除外。**No birds or animals are allowed (guide dogs excluded).
4. **請注意衞生，勿隨地吐痰及棄置垃圾在車廂內。**Please do not spit or litter on board in order to keep the bus compartment clean.
5. **乘客可攜帶體積不超過十份一立方米或不會構成危險之物件上車，輪椅及行動輔助工具例外。**Each passenger is only allowed to carry parcel(s) of a total volume not exceeding 0.1 m^3 and not containing dangerous goods (wheelchairs and mobility assistance tools excluded).
6. **為確保安全，請注意以下事項：**To ensure the safety of all passengers, please be aware of the following rules:
   - **a.** 行車時，勿與車長談話。Do not talk to the bus captain when the bus is in motion.
   - **b.** 車輛未停定，切勿離開坐椅或自行上/落車。Do not leave the seat, board or alight unless the bus is stopped completely.
   - **c.** 乘客請按車長指示使用閘門上落。Please board and alight under the instruction of the bus captain.
   - **d.** 乘客上車後，請按車長指定之位置入坐，並須扣上安全帶。Passengers should take their seats as instructed by the bus captain and fasten the seat belt when seated.
   - **e.** 車輛行駛時，嚴禁站立及在車內走動。Do not stand or move inside the bus compartment when the bus is in motion.
   - **f.** 若車上人數或輪椅數目已達最高之載運量，請勿強行登車。The bus captain has the right to refuse further boarding when the bus has reached its authorized carrying capacity.
   - **g.** 切勿擅自操控升降台。Passengers are prohibited to control the lifting platform.
   - **h.** 乘客必須在職員協助下方可離開車廂，否則職員有權報警處理。Do not leave the carriage without staff assistance; otherwise, staff are authorized to call the police.
7. **乘客請按預約時約定之地點及時間乘車，並於登車時須以現金/八達通繳付該程車資。**Passengers should show up at the designated time and place as reserved, and pay the exact fare in cash or by Octopus card when boarding.
8. **如乘客登車時要求一併收取來回程車資，在任何情況下，所有已收取車資將不設退款。**No refund will be made on the paid fare if passengers request to pay the inbound and outbound trips at the same time.
9. **基於法例所限，車廂內最多只可擺放兩支容量合共不多於 10 公升的壓縮氧氣瓶。乘客如需攜帶壓縮氧氣瓶登車，請於申請服務時提出要求，並提供有關壓縮氧氣瓶的數量及容量資料。**Owing to legal requirement, ETS cannot store more than 2 cylinders of compressed oxygen or its aggregate exceeding 10 litres. Passengers who bring compressed oxygen on board must provide both information on quantity and volume of compressed oxygen cylinder during service application

易達旅運 Easy-Access Travel & Transport