

Reservation procedure

Customers can download and complete the

“[Accessible Bus Booking Form](#)” from our website,

and then send us via fax or email.

Hotline : **(852)-2772 7301**

Fax : **(852)-2772 0013**

Office Hours

Monday to Friday, 09:00 – 17:30

G/F, HKSR Lam Tin Complex,

7 Rehab Path, Lam Tin,

Kowloon, Hong Kong

Website :

<https://www.rehabsociety.org.hk/se/at/zh-hant/>

email address : eat@rehabsociety.org.hk



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Introduction of our Accessible Bus

1.	Super long (1.4) power-lifter and maximum capacity of 350Kg
2.	Wheelchair Restraint systems meets ISO10542 international standards, and 3-points seat belts for wheelchair occupants
3.	Passenger seats, with 3-points seat belts, head-rests & arm-rests, at European M2 Standard
4.	12 passenger seats and 5 wheelchair spaces



12 Seats + 5 Wheelchair Spaces



Introduction

Easy-Access Travel Ltd (EAT) is a subsidiary of the Hong Kong Society for Rehabilitation (HKSAR) which has been set up for over 50 years. HKSAR has been providing accessible transport services through its Rehabus and Easy-Access Bus for years. With collaboration with the HKSAR Volunteer Team, we provide social recreational activities for people with disability.

- **2003**

We were established and then appointed as the official travel agent for the Inaugural FESPIC Youth Games 2003 held in Hong Kong.

- **June 2006**

We provided accessible transport service to Professor Stephen Hawking and his carers during his visit in Hong Kong.

- **September 2008**

Paralympic Equestrian Event 2008 took place in Hong Kong. We were appointed by the Hong Kong Equestrian Company to provide accessible transport services for the athletes and VIPs.

- **Since August 2009-2023**

Various Boccia and Wheelchair Fencing Championships have been held in Hong Kong. EAT was appointed by HKPC as the official transportation operator.

- **March 2025**

We were appointed as the official transportation operator for Hong Kong 2025 Para Dance Sport International Competition held in Hong Kong.

Mission and Service Target

Easy-Access Travel Ltd (EAT) aims at promoting Hong Kong as an accessible metropolis and the development of accessible tourism.

EAT provides customers with professional, safe, reliable, comfortable and high-quality “barrier-free tourism services” to meet the needs of people with disabilities and the elderly”.

Scope of Service

- Inbound sight-seeing and shopping tour

(provides recommend itineraries for accessible tours in HK)

- Accessible Coach Chartering Service

Fare Table (Effective from 01 April 2025)

Last Update: April 2025

Client	Airport Transfer (Per trip)	4 Hours Hiring(HK\$)	6 Hours Hiring(HK\$)	8 Hours Hiring(HK\$)	Over 8 Hours (basic unit counted in hour)
Individual with HKID Card/ NGO (Voluntary)	HK\$1,220	HK\$1,220	HK\$1,820	HK\$2,220	HK\$300/hour
Government/ Overseas Visitors/ Others	HK\$2,160	HK\$2,160	HK\$3,240	HK\$4,330	HK\$540/hour
Fare Deposit	Pre-paid in Full Amount				

Note

1. For airport transfer, the 1st hour of waiting time is free, HK\$300 per hour will be charged thereafter.
2. Order is confirmed upon full payment of fare deposit has been made. Extra fees will be charged on actual basis.
3. Payment can be made either by PayPal or bank transfer stated as below:

Beneficiary: Easy-Access Travel Limited
Banker: The Hongkong & Shanghai Banking Corporation Limited
Account no.: 004-110-850989-838
Swift Code: HSBCHKHKKH
Address: 1 Queen's Road Central, Hong Kong

Please email or fax the payment slip to (852)2772-0013 for order confirmation.

All other bank charges will be charged to the remitter if customer selects the remittance payment method. When customer fills up the remittance form, please make sure that the instruction of “Remitter pays her own bank charges and requests to pay other bank charges” has been marked.

4. Surcharge of HK\$300 is applicable for service before 07:00 or after 21:30.
5. If there is any amendment about the booking, please notify us two working days in advance by email / fax and call us to confirm the change request. If the change notification is less than 2 working days, our administration fee at HK\$100 per vehicle will be imposed. Upon received the change notification, we will try our best to coordinate it but does not guarantee the success of change. (Office hour : 0900-1700 from Monday to Friday, except Saturday, Sunday and Public Holiday)
6. Main road/tunnel/bridge tolls are included, except Discovery Bay Tunnel tolls/ parking fees / permit fees. All extra fees will be charged on actual use basis.

7.

a) Each coach offers maximum 5 manual wheelchair spaces plus 12 normal seats only.

b) Due to safety reason, driver has the rights to refuse taking wheelchairs exceeding the limit.

c) Advance notification is required for picking oversize or overweight wheelchair.

8. Cancellation of Service

a) All pre-paid fare deposit is non-refundable. HK\$100 administrative charge will be imposed if the booking is cancelled due to adverse weather (Rainstorm Yellow/Red/Black Warning or Typhoon Signal No.3 or above). Balance of deposit will be kept for next booking use only.

b) If the booking is cancelled in writing over Seven Working Days (excludes Sat & Sun & PH), prior to your pick-up time, fare deposit will be kept for next booking use only.